

Why Global Solution Group (GSG)

We can handle all normal cargoes and heavy, over-sized, or otherwise unconventional cargo so that it arrives on time anywhere in the world. Our strong network can help to speed your cargo movement and our knowledgeable staff can give you the quickest possible response to all your inquiries.

- Fully integrated international freight and logistics services by Air, Sea and Road.
- Real-time-web-enabled tracking and tracing interfaced with supply chain partners.
- Expert assistance in cargo insurance, permits and regulatory obligations.
- Network of worldwide offices provide fully integrated global logistics services, including customs brokerage, warehousing, distribution, and inventory management.

In the logistics area, globalization is creating ever more complex supply chains. KWE's combination of global reach and local knowledge is a key competitive edge. We offer a wide range of standardized services as well as tailor-made industry solutions. This is the only way to deliver to the high standards that our global customers are demanding

We Strive Towards

Customer Satisfaction and Delight: - To Customer Satisfaction and Delight continuously improve our processes and offerings so as to enable us to deliver products and services that meet our customers' expectations.

Accountability: - To take responsibility to meet our commitments, individually collectively.

Innovation: - To encourage, recognize and reward sustainable innovation that can help us service our clients better.

Team Work: - A commitment from every employee to contribute towards the overall success of the company and all fellow employees.

The Om Freight Family: - A cohesive effort in the continuous improvement of our Quality Management Systems and in achieving greater milestones in the times to come.

Corporate Policy

We shall create new values and optimal environment through our provision of cargo logistics services in order to contribute to the development of a global community together with our clients, shareholders and employees.

Policy Statement

- We will place high priority in realizing our client's best interest and our reasonable profits.
- We will care for our people. We will help our people grow. We will bring our excellent successors to the world.
- We will pursue new values through our provision of cargo logistics services and strive to reach a ten percent share in the world market.
- We will ensure exactness and promptness in our work and pursue the highest level of service quality.
- We will participate in local business activities and contribute to the development of the

global economy.

- We will not waste natural resources. We will help to protect the nature.
- We will be enthusiastic, creative and humane people.
- We will be fair, ethical and responsible citizens to be trusted.

It is our strong intention to provide our clients throughout the world with services that meet their trust and satisfaction as we continue to be a progressive enterprise with the prosperous future.

Our Mission and Vision

To consolidate our position as a leader in the logistics industry through service excellence and highly innovative solutions. Solution – Centric, Customer Satisfaction is a crucial objective.

To add value to customers and contribute to worldwide economic growth by our comprehensive, high-value, total logistics services. We aim at continuous evolution through our robust, reliable and regular logistics services and solutions on a local, regional and global scale.

Our Strategy

Global Solution Group (GSG) focuses on making our customers' supply chain more valuable and effective. We design, implement and operate complex supply chain solutions and use state-of-the-art IT to achieve integration and visibility throughout the supply chain.

Global Solution Group (GSG) strategy has three cornerstones:

- **Operational Excellence:** - Operational excellence is the base for our values, which are deeply rooted in each location where we operate. Our policies, processes and performance meet the highest operational standards. We have started to implement the LEAN processes and culture, to increase productivity, reduce cost and improve service levels.
- **Innovation and technological leadership** - Supply chains evolve constantly to meet customer requirements. We therefore proactively reassess solutions to anticipate changing requirements in supply chains. Connectivity between all actions of the supply chain is vital.
- **Customer and sector focus:** - We use Key Account Management (KAM) to build and maintain strong relationships at operational and strategic levels. We focus on a limited number of sectors, including Automotive, FMCG & Retail, Electronics, Tyres and Industrial to leverage our expertise and to develop unmatched know how.

Our Scope of work – Total Logistics: Door to Door. Pick up of your shipment from any corner of the globe – no matter what size (general / over dimensional), shape (solid / liquid) or temperature (general / perishable) it might be.

- Transport via Air, Sea or Road to the desired destination.
- Customs Clearance by ensuring all rules & regulations are complied with.
- Customs Clearance & Delivery to warehouse of your choice.
- Specialized in handling of special equipment's as Refrigerator, Flat Rack, Flat Bed, Open Top Containers & Dangerous Cargo Handling.

- Specialized in handling of Cross trade shipments both Sea + Air.

In order to achieve the above, we are equipped with:-

- Globally Filed contract with various Shipping Lines.
- Certified MTO (Multimodal Transport Operator) by Directorate General of Shipping, India.
- IATA (International Air Transport Association) Agent
- Custom House Agent (CHA)
- Leased Trucks & Bonded Warehouse

Our Core Values: - Since its inception, Global Solution Group (GSG) has been governed by its core values. They shape the culture and define the character of our company. They guide how we behave and make decisions.

